

In case of any grievance / complaint :

Level 1:

In case of grievances write at: for Securities Broking and Mutual Fund

Transactions: grievance@torusgroup.in

for DP: dpgrievance@torusgroup.in and Phone no. +91-22- 6924 3000.

Level 2 :

Please contact Compliance Officer of the Stock Broker/Investment Advisory/Depository Participant (Mr.Ankur B Gadia)

Email-ID (ankur.gadia@torusmoney.com) and Phone No. +91-22-6924 3000

Level 3 :

You may also approach CEO and Principal Officer Email-ID (ceo@torusgroup.in) and Phone No. +91-22-6924 3000

If not satisfied with the response of the Stock Broker / Depository Participant, contact the concerned Stock Exchange / Depository at the following:

Exchange/Depository	Web Address	Contact No	Email-id
BSE	www.bseindia.com	022 22728517	dis@bseindia.com
NSE	www.nseindia.com	18002660058	ignse@nse.co.in
CDSL	www.cdslindia.com	1800-22-5533	complaints@cdslindia.com
NSDL	www.nsdl.co.in	022-2499 4200	relations@nsdl.co.in

Grievances can be lodge with SEBI at <https://scores.gov.in/> / <https://scores.gov.in/scores/Welcome.html> or through SEBI SCORE Mobile app. Link of SEBI SCORE Mobile app For Android users <https://play.google.com/store/apps/details?id=com.ionicframework.sebi236330> and For iOS users <https://apps.apple.com/in/app/sebiscores/id1493257302>

In case not satisfied with the response related to Investment Advisory Service, please contact the concerned SEBI regional / local office at: SEBI Bhavan BKC, Plot No.C4-A, 'G' Block, Bandra-Kurla Complex, Bandra (East), Mumbai - 400051, Maharashtra

Tel : +91-22-26449000 / 26449950 / 40459000 Fax : +91-22-26449019-22 / 40459019-22 E-mail : sebi@sebi.gov.in Toll Free Investor Helpline: 1800 22 7575

Procedure for Filing of complaints on SCORES – Easy & quick

Register on SCORES portal

Mandatory details for filing complaints on SCORES:

Name, PAN, Address, Mobile Number, Email ID

Benefits:

Effective communication

Speedy redressal of the grievances

For any queries, feedback or assistance, please contact SEBI Office on Toll Free Helpline at 1800 22 7575 / 1800 266 7575.