

## BROKING

Investor Complaint Data for Broking for January 2024								
SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved *	Pending at the end of the month**		Average Resolution time^(in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	-	0
2	SEBI (SCORES)	0	0	0	0	0	-	0
3	Stock Exchanges	0	0	0	0	0	-	0
4	Other Sources, ODR	0	0	0	0	0	-	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

### Torus Financial Markets Private Limited

Corporate Address - C Wing 1802, Lotus Corporate Park, Off Western Express Highway, Jai Coach, Goregaon East, Mumbai - 400063.

Email: corporate@torusgroup.in | Tel: +91 22 69243000 | CIN: U65990MH2021PTC356714

Regd. Office - 1501, Lodha Aria CHS, CS No.: 6/207, TJ Road, Sewri, Mumbai - 400 015.

Trend of Monthly Disposal of Complaints - Broking					
Sr No	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Apr-2023	0	0	0	0
2	May-2023	0	0	0	0
3	Jun-2023	0	0	0	0
4	Jul-2023	0	0	0	0
5	Aug-2023	0	0	0	0
6	Sep-2023	0	0	0	0
7	Oct-2023	0	0	0	0
8	Nov-2023	0	0	0	0
9	Dec-2023	0	0	0	0
10	Jan-2024	0	0	0	0

Trend of annual disposal of complaints (Broking)					
SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2023-24	Nil	Nil	Nil	Nil

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## DEPOSITORY

Investor Complaint Data for Depository for January 2024								
SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^(in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	-	0
2	SEBI (SCORES)	0	0	0	0	0	-	0
3	Stock Exchanges	0	0	0	0	0	-	0
4	Other Sources, ODR	0	0	0	0	0	-	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

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Trend of Monthly Disposal of Complaints - Depository					
Sr No	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Apr-2023	0	0	0	0
2	May-2023	0	0	0	0
3	Jun-2023	0	0	0	0
4	Jul-2023	0	0	0	0
5	Aug-2023	0	0	0	0
6	Sep-2023	0	0	0	0
7	Oct-2023	0	0	0	0
8	Nov-2023	0	0	0	0
9	Dec-2023	0	0	0	0
10	Jan-2024	0	0	0	0

Trend of annual disposal of complaints (Depository)					
SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2023-24	Nil	Nil	Nil	Nil

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## RESEARCH ANALYST

Investor Complaint Data for Research Analyst for January 2024								
SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^(in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges	Nil	Nil	Nil	Nil	Nil	Nil	Nil
4	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil	Nil
	<b>Grand Total</b>	Nil	Nil	Nil	Nil	Nil	Nil	Nil

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Trend of Monthly Disposal of Complaints - Research Analyst					
Sr No	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Jan-2024	Nil	Nil	Nil	Nil

Trend of Annual Disposal of Complaints - Research					
SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2023-24	Nil	Nil	Nil	Nil

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